

Comprehensive shift to Microsoft ERP solution ensures process consistencies and improves employee performance

Client

- An organization with 10+ years of experience delivering customized supply chain and other service solutions in demanding environments
- Business operations in 2 countries with over 500 employees
- Proven expertise in designing complex logistical solutions in remote locations
- Product offerings include air transport, food service, fuel supply, catering, logistics, retail, and support services

Business Need

- Deploy an integrated solution to support warehousing and logistics services
- Improve process consistencies across locations

Approach

- Flexible, scalable and intuitive implementation of Microsoft Dynamics AX
- Continuous technical support and timely system upgrade

Results

- Greater employee productivity
- Greater accuracy and control
- Smarter decisions for less waste
- Ability to attract and retain IT staff
- Improved service to customers

Robust ERP platform facilitating smooth system integration and enhanced process efficiencies

The client's existing ERP implementation had reached its end of life and they were looking to implement an integrated solution to manage their enterprise resource planning application. With employees using the existing application in different ways across diverse locations, there was also a lack of consistency across different processes that hampered overall productivity.

Ascenders Technologies facilitated a seamless shift from the existing ERP application to Microsoft Dynamics AX. By integrating the application's finance and operations modules at a single point, there was increased process consistency across geographies. Reduction in manual rework also improved operational efficiency.

Technologies used:

- Microsoft Dynamics AX 2009
- MS SQL Server 2008

Customer Testimonials

"Ascenders Technologies recommended Microsoft Dynamics AX to be flexible, scalable, and extremely intuitive from a user standpoint." – **Logistics Manager**

"We envisaged that Microsoft Dynamics AX would be able to functionally align our operations at an enterprise level. We also valued that this solution had Microsoft backing and that the company had a clear road map for the next 5 to 10 years for its support and upgrade." – **Logistics Manager**

Easy migration to stable Microsoft ERP solution for greater accuracy and enhanced productivity

Ascenders Technologies convinced the client of the benefits of implementing Microsoft Dynamics AX that was a more flexible, scalable, stable and robust platform than their existing ERP application. By deploying this solution, the client was able to maintain process consistencies across their various locations around the world and hence ensure greater accuracy and control. Employee productivity and performance also increased as a result and the client was able to provide improved services to their customers.