

## Error free debugging and resolution of system issues reduces operational costs and increases performance

### Client

- A multi-faceted organization providing an array of products and services for textile and apparel industries
- The company comprises three composite mills, one spinning mill, one dye house, four garment manufacturing units, one trading cum retailing company and a joint venture trading company in Italy
- Also owns a 162 year-old watch trading company with 9 operational stores in Tamil Nadu and Pondicherry (India)
- Committed to philanthropy and socio-environmental development

### Business Need

- Resolve performance issues in inventory closure
- Ensure error free inventory closure in Microsoft Dynamics AX

### Approach

- Speedy resolution of inventory/production process issues by debugging

### Results

- Greater employee productivity
- Optimized business processes
- Speedy preparation of financial statements
- Higher integration capabilities

### Speedy resolution of system performance issues leading to increased productivity and reduced downtime

The client's existing Microsoft Dynamics AX implementation started throwing up performance issues pertaining to inventory closure. The client was forced to deploy manual labor to perform the inventory closure task resulting in time delays and subsequent business losses.

The technical team at Ascenders Technologies resolved the bugs in the inventory / production process without affecting routine business processes and the client was able to perform inventory closure and other business transactions in Microsoft Dynamics AX without any hassles. Performance improved drastically, with the client being able to implement inventory closure in a time span of 20 minutes as compared to the earlier 2-3 days. As a result, the client's overall business productivity improved and they were able to achieve a reduction in their efforts and operational costs.

### Technologies used:

- Dynamics AX 2009
- MS SQL Server 2005
- .NET Web services & Business Connectors
- Dynamics Axapta 3.0

### Customer Testimonials

"As I see from my experience with Ascenders Technologies and previous vendor, Ascenders Technologies has helped us clear off all pending issues w.r.t inventory closure and continue with our business transactions." – **IT Head**

### Speedy debugging of system errors for enhanced performance and increased cost savings

Ascenders Technologies resolved system issues in inventory closure without affecting routine business processes, thereby enabling the client to speed up their inventory closure performance. By leveraging advanced technologies and the team's technical competencies, all system issues were resolved in a speedy manner, thereby leading to optimized business processes, reduced operational costs and enhanced employee productivity.